

2026 service price list

The following general conditions apply:

- The working time set out in the collective agreement is 35 hours within a 5-day week (Monday to Friday)
- Travelling, running and waiting times are charged by time spent
- Travelling time is included in the flat rates

Overview of net hourly rates and flat rate services

No.	Service description	Costs
	The flat rates relate to standard systems	On request
	Pressure maintenance stations such as Variomat Giga as hot water or special system	On request
1	Skilled personnel, hourly rates	
	Visit by skilled personnel	by time spent
	Service technician	115,00 GBP/hour
2		
	In category 1 (1 pump)	938,00 GBP
	In category 2 (2 pumps)	938,00 GBP
	Commissioning RSC Compact / Servitec S	375,00 GBP
	Additional system same day/same place, category 1 (1 pump)	438,00 GBP
	Additional system same day/same place, category 2 (2 pumps)	438,00 GBP
	Additional system same day/same place, RSC Compact / Servitec S	375,00 GBP
	Commissioning Fillcontrol Plus	625,00 GBP
	Commissioning Fillcontrol Plus & Auto units additional plant (up to 2 extra)	375,00 GBP
	In category 1 (1 pump)	1053,00 GBP
	In category 2 (2 pumps)	1053,00 GBP
	Additional system same day/same place, category 1 (1 pump)	553,00 GBP
	Additional system same day/same place, category 2 (2 pumps)	553,00 GBP
	Maintenance Fillcontrol Plus & Auto	740,00 GBP
	Maintenance Fillcontrol Plus & Auto additional plant (up to 2 extra)	490,00 GBP





Value added tax

All the above amounts and additional costs are quoted excluding VAT, which will be charged at the statutory rate valid on the date of delivery/service. This depends on

the tax liability of the recipient of the service in the case of construction works in accordance with Section 13b (5) 2nd sentence in conjunction with (2) no. 4 of the Law on Turnover Tax (UStG). (Reverse charge).

Per diem rates and travel expenses

Per diem rates for skilled personnel are in line with the statutory requirements:

- Accommodation costs are charged at cost
- In the case of rail travel or flights, the cost of standard class tickets and any additional charges incurred for the transportation of luggage and installation tools will be charged
- Journeys in a company car or hire car will be charged
- Journeys in a company car or hire car, which are necessary to obtain materials, for example, will be charged

Surcharges for working overtime and holidays

The following surcharges are charged for working overtime and holidays:

Time frame	Surcharges
For the first two hours of overtime each day	25 % per hour worked
From the third hour of overtime each day	50 % per hour worked
Night work, if it is overtime	50 % per hour worked
Saturday work	50 % per hour worked
Sunday work	70 % per hour worked
New Year's Eve, Easter Monday, 1 May, Whit Monday, Christmas Eve	150 % per hour worked
Other public holidays	100 % per hour worked
For special working conditions:* - Work at a height of 5 metres or above - Work in dirty conditions - Work in excessively hot or cold spaces - Work which causes a greater use of clothing	20 % per hour worked

^{*} If applicable, the service technician will make a note of special working conditions on the customer service reports.

